

## **Guilford Metro 9-1-1**



**Wesley Reid**  
Director

### ***Education***

BA in Business  
Administration,  
Guilford College

### ***Contact Information:***

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### ***Career Highlights***

City of Greensboro

- Executive Director, Guilford Metro 9-1-1 Department, 2003 to present
- Director, Communications, Police and Fire Department, 1999-2003
- Assistant Director, Communications, Police and Fire Department, 1998-1999
- Shift Supervisor, Police and Fire Department, 1995-1998
- Telecommunicator / Training Coach, Police and Fire Department, 1987-1995

### ***Certifications***

- CPR
- Division of Criminal Information
- National Incident Management

### ***Professional Organizations and Memberships***

- National Emergency Number Association (NENA), Member, 1991 to present
- Association of Public Safety Officials (APCO), Member, 1992 to present
- North Carolina APCO Regional D Representative, 2001-2005
- Motorola User Group, Member
- North Carolina Smartnet User Group, Member

### ***Awards and Honors***

- Chairman APCO / NENA East Coast Regional Conference, 2002
- NC APCO Manager of the Year, 2002
- NC APCO Presidential Award for Service, 2004
- City Instructor of the Year, 2004 and 2005
- NC NENA Shirley Needham Presidential Award, 2006
- Appointed to State of North Carolina Wireless Board, 2006 to present

### ***Civic Involvement***

- Love and Faith Christian Fellowship, Member
- Bryan Family YMCA
- Aycock Middle School - Spanish Immersion Parent Advisory Board, Member, and Band Booster Chair
- Trinity Lake Homeowners Association Board of Directors, Member, 2004-2006

